

**BERR**

Department for Business  
Enterprise & Regulatory Reform

**INFORMATION ON REFUSAL  
PERCENTAGES AND STANDARD  
INDIVIDUAL EXPORT LICENCE  
APPLICATION PROCESSING TIMES  
BY DESTINATION**

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July - September 2008

EXPORT CONTROL ORGANISATION

The following information has been extracted from the Export Control Organisation's databases, and is split into two tables.

**Table 1: Information on Refusals of SIELs by destination.**

This table gives the total number of refusals and a percentage figure for refusals for each destination where there has been at least one refusal of a SIEL application during July – September 2008, April – June 2008, January – March 2008, and all of 2005, 2006 and 2007. The figure is worked out on the basis of all applications received during the period. Figures for the previous quarter(s) may have been adjusted to take account of successful appeals.

**Table 2: Information on Number of SIELs processed within 20 working days and Median of Days**

This table provides information on the total number of cases processed and a percentage figure for cases that were processed within HMG's target of 20 working days during July – September 2008, April – June 2008, January – March 2008, and all of 2005, 2006 and 2007. Also provided is the average (median) number of days taken to process all SIEL applications to that destination, both those within the 20 working day target and those that missed it. It should be noted that some of the figures could be skewed by a low number of applications for a destination.

**Table 1: Information on Refusals of SIELs by destination**

Destination	Total no of cases refused (% Cases refused) All 2005	Total no of cases refused (% cases refused) All 2006	Total no of cases refused (% cases refused) All 2007	Total no of case refused (% of all cases Jan – Mar 2008)	Total no of case refused (% of all cases Apr – Jun 2008)	Total no of case refused (% of all cases Jul – Sep 2008)
Algeria	0 (0%)	0 (0%)	0 (0%)	0 (0%)	1 (13%)	0 (0%)
Azerbaijan	3 (22%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Australia	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	1 (2%)
Bangladesh	0 (0%)	1 (5%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Bosnia-Herzegovina	1 (25%)	1 (14%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Burma	0 (0%)	1 (100%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Canada	0 (0%)	0 (0%)	0 (0%)	0 (0%)	2 (4%)	0 (0%)
Chad	0 (0%)	1 (50%)	0 (0%)	0 (0%)	0 (0%)	1 (50%)
China	16 (5%)	18 (4%)	8 (2%)	4 (3%)	5 (4%)	3 (2%)
Congo, Democratic Republic of	0 (0%)	0 (0%)	1 (25%)	1 (50%)	0 (0%)	0 (0%)
Cyprus	3 (7%)	1 (2%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
East Timor	0 (0%)	0 (0%)	0 (0%)	1 (100%)	0 (0%)	0 (0%)
Eritrea	1 (34%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Ethiopia	1 (15%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Georgia	2 (25%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Germany	0 (0%)	4 (1%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Hong Kong Special Administrative Region	1 (2%)	0 (0%)	1 (1%)	1 (2%)	0 (0%)	1 (3%)
India	30 (3%)	23 (2%)	7 (1%)	1 (0%)	0 (0%)	0 (0%)
Iran	14 (5%)	11 (5%)	12 (6%)	11 (7%)	14 (4%)	23 (6%)
Iraq	0 (0%)	1 (1%)	0 (0%)	0 (0%)	0 (0%)	1 (4%)
Israel	9 (5%)	22 (8%)	14 (5%)	7 (7%)	5 (5.9%)	1 (1%)

Destination	Total no of cases refused (% Cases refused) All 2005	Total no of cases refused (% cases refused) All 2006	Total no of cases refused (% cases refused) All 2007	Total no of case refused (% of all cases Jan – Mar 2008)	Total no of case refused (% of all cases Apr – Jun 2008)	Total no of case refused (% of all cases Jul – Sep 2008)
Italy	7 (4%)	3 (1%)	0 (0%)	0 (0%)	1 (1%)	0 (0%)
Ivory Coast	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	1 (50%)
Jamaica	1 (10%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Kenya	2 (10%)	1 (2%)	0 (0%)	1 (20%)	0 (0%)	0 (0%)
Korea, South	1 (1%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Lebanon	0 (0%)	0 (0%)	1 (3%)	0 (0%)	0 (0%)	1 (20%)
Libya	0 (0%)	1 (4%)	1(3%)	0 (0%)	0 (0%)	0 (0%)
Macao	1 (15%)	1 (17%)	0 (0%)	0 (0%)	1 (100%)	0 (0%)
Malaysia	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	14 (17.5%)
Morocco	0 (0%)	1 (8%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Nepal	1 (17%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Nigeria	0 (0%)	2 (4%)	0 (0%)	0 (0%)	1 (11%)	0 (0%)
Pakistan	16 (6%)	9 (4%)	0 (0%)	2 (4%)	9 (14%)	4 (6.5%)
Russia	2 (2%)	0 (0%)	0 (0%)	0 (0%)	1 (2%)	0 (0%)
Saudi Arabia	1 (2%)	1 (1%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Sierra Leone	2 (34%)	0 (0%)	0 (0%)	0 (0%)	3 (60%)	1 (100%)
Singapore	0 (0%)	1 (1%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
South Africa	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	2 (2%)
Sri Lanka	0 (0%)	5 (14%)	2 (6%)	2 (22%)	5 (71%)	1 (17%)
Sudan	5 (10%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Sweden	3 (3%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Syria	7 (24%)	4 (17%)	3 (13%)	3 (60%)	4 (44%)	2 (29%)
Taiwan	1 (1%)	1 (1%)	1 (1%)	1 (2%)	0 (0%)	0 (0%)

Destination	Total no of cases refused (% Cases refused) All 2005	Total no of cases refused (% cases refused) All 2006	Total no of cases refused (% cases refused) All 2007	Total no of case refused (% of all cases Jan – Mar 2008)	Total no of case refused (% of all cases Apr – Jun 2008)	Total no of case refused (% of all cases Jul – Sep 2008)
Thailand	1 (2%)	1 (1%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Tunisia	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	1 (33%)
Turkey	0 (0%)	2 (1%)	0 (0%)	0 (0%)	0 (0%)	2 (2%)
Turkmenistan	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	1 (100%)
Uganda	3 (30%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Ukraine	0 (0%)	0 (0%)	1 (2%)	0 (0%)	1 (7%)	0 (0%)
United Arab Emirates	2 (4%)	3 (5%)	0 (0%)	0 (0%)	0 (0%)	2 (2%)
United States of America	0 (0%)	0 (0%)	1 (0%)	0 (0%)	0 (0%)	0 (0%)
Vietnam	1 (10%)	0 (0%)	0 (0%)	0 (0%)	1 (12.5%)	0 (0%)
Zimbabwe	0 (0%)	3 (60%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)

**Table 2: Information on Number of SIELs processed within 20 working days and Median of Days**

Destination	% Cases completed in 20 working days All 2005	Median number of days All 2005	% Cases completed in 20 working days All 2006	Median number of days All 2006	% Cases completed in 20 working days All 2007	Median number of days All 2007	% Cases completed in 20 working days Jan-Mar 2008	Median number of days Jan – Mar 2008	% Cases completed in 20 working days Apr-Jun 2008	Median number of days Apr – Jun 2008	% Cases completed in 20 working days Jul-Sep 2008	Median number of days Jul – Sep 2008
Afghanistan	14 (54%)	19.5	18 (64%)	19	27 (73%)	17	6 (55%)	19	4 (67%)	17.5	5 (56%)	19
Albania	2 (67%)	16	0 (0%)	21	6 (86%)	14	0 (0%)	0	0 (0%)	0	0 (0%)	0
Algeria	10 (77%)	14	21 (75%)	14	8 (57%)	18	3 (50%)	17.5	5 (62.5%)	18	4 (57%)	16
Andorra	1 (100%)	12	1 (100%)	8	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0
Angola	11 (79%)	12.5	25 (81%)	12	12 (86%)	15	9 (82%)	15	0 (0%)	0	5 (71%)	15
Anguilla	0 (0%)	0	1 (100%)	10	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0
Antigua and Barbuda	1 (100%)	8	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0
Argentina	54 (85%)	11	49 (91%)	8.5	43 (90%)	8	22 (85%)	9	15 (83.5%)	7	25 (93%)	7

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Armenia	4 (80%)	16	1 (100%)	12	0 (0%)	67	0 (0%)	0	0 (0%)	32	1 (100%)	8
Aruba	5 (100%)	9	1 (100%)	9	1 (100%)	19	0 (0%)	0	1 (100%)	20	0 (0%)	0
Australia	122 (91%)	8.5	156 (95%)	9	155 (88%)	11	37 (80%)	10	53 (90%)	8	56 (90%)	6
Austria	14 (83%)	7	18 (90%)	8	16 (59%)	17	7 (78%)	10	6 (68%)	14	7 (70%)	12
Azerbaijan	6 (43%)	23.5	8 (67%)	17	6 (40%)	17	2 (67%)	16	0 (0%)	0	1 (12.5%)	29
Bahamas	1 (50%)	14	2 (100%)	4	1 (50%)	23.5	1 (50%)	16.5	2 (100%)	9.5	1 (100%)	13
Bahrain	28 (91%)	10	22 (88%)	10	24 (75%)	14	4 (44%)	21	9 (90%)	6	12 (86%)	13
Bangladesh	18 (95%)	11	19 (90%)	11	6 (55%)	13	1 (100%)	4	1 (100%)	5	3 (75%)	7
Barbados	7 (100%)	12	13 (93%)	10	8 (80%)	11	1 (100%)	7	2 (100%)	4	1 (50%)	5
Belarus	0 (0%)	0	1 (100%)	14	4 (80%)	17	0 (0%)	0	0 (0%)	58.5	1 (50%)	4

Destination	% Cases completed in 20 working days All 2005	Median number of days All 2005	% Cases completed in 20 working days All 2006	Median number of days All 2006	% Cases completed in 20 working days All 2007	Median number of days All 2007	% Cases completed in 20 working days Jan-Mar 2008	Median number of days Jan – Mar 2008	% Cases completed in 20 working days Apr-Jun 2008	Median number of days Apr – Jun 2008	% Cases completed in 20 working days Jul-Sep 2008	Median number of days Jul – Sep 2008
Belgium	38 (95%)	10	0 (0%)	9	44 (81%)	12	14 (88%)	10.5	21 (100%)	8	20 (100%)	7
Belize	0 (0%)	0	2 (100%)	10.5	0 (0%)	0	1 (100%)	17	0 (0%)	27	0 (0%)	0
Benin	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	24
Bermuda	8 (100%)	10.5	10 (100%)	9.5	9 (100%)	11	1 (50%)	19.5	1 (100%)	7	2 (100%)	7
Bolivia	1 (100%)	16	0 (0%)	0	4 (80%)	9	0 (0%)	0	0 (0%)	0	0 (0%)	0
Bosnia-Herzegovina	2 (50%)	20.5	3 (43%)	22	5 (63%)	16	1 (50%)	25.5	0 (0%)	0	0 (0%)	38
Botswana	12 (71%)	15	10 (100%)	9.5	7 (70%)	12.5	0 (0%)	23	2 (100%)	6	3 (100%)	2
Brazil	98 (87%)	10	128	10	97 (82%)	13	34 (81%)	11	47 (96%)	11	30 (88%)	10

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			(94%)									
British Antarctic Territory	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0	1 (100%)	5
British Virgin Islands	0	0	1 (100%)	14	7 (100%)	5	0 (0%)	57	0 (0%)	0	1 (100%)	7
Brunei	40 (98%)	9	47 (98%)	10	19 (86%)	13	6 (100%)	11.5	4 (80%)	7	6 (67%)	9
Bulgaria	19 (76%)	13	32 (94%)	11	8 (50%)	22.5	4 (50%)	21	1 (33%)	22	6 (86%)	9
Burkina Faso	1 (100%)	6	0 (0%)	21	0 (0%)	0	1 (100%)	17	0 (0%)	21	0 (0%)	0
Burma	2 (67%)	14	0 (0%)	41	1 (100%)	6	0 (0%)	0	0 (0%)	0	3 (100%)	5
Burundi	2 (100%)	14.5	2 (100%)	13	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0
Cambodia	3 (60%)	17	2 (29%)	14.5	2 (100%)	11	0 (0%)	0	0 (0%)	0	0 (0%)	0
Cameroon	0	0	0 (0%)	56	2 (40%)	23	0 (0%)	0	2 (100%)	11	1 (100%)	8

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Canada	114 (92%)	9	125 (100%)	9	139 (84%)	11	45 (88%)	9	53 (91%)	9	51 (96%)	9
Cape Verde	2 (67%)	14	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	24	0 (0%)	0
Cayman Islands	5 (84%)	18	2 (67%)	15	11 (100%)	8	0 (0%)	0	0 (0%)	0	1 (100%)	6
Central African Republic	1 (100%)	17	0 (0%)	0	0 (0%)	0	0 (0%)	0	1 (100%)	15	0 (0%)	0
Chad	0 (0%)	0	1 (50%)	15	0 (0%)	32	1 (100%)	14	0 (0%)	0	0 (0%)	30
Channel Islands	90 (99%)	6	74 (95%)	5.5	71 (68%)	12	35 (80%)	11	29 (94%)	5.5	15 (94%)	4
Chile	24 (89%)	12	38 (84%)	11	29 (88%)	11	12 (75%)	10.5	6 (75%)	10	8 (100%)	8
China	137 (39%)	24	221 (52%)	20	220 (53%)	20	50 (34%)	28.5	50 (43%)	23	61 (42%)	26

Destination	% Cases completed in 20 working days All 2005	Median number of days All 2005	% Cases completed in 20 working days All 2006	Median number of days All 2006	% Cases completed in 20 working days All 2007	Median number of days All 2007	% Cases completed in 20 working days Jan-Mar 2008	Median number of days Jan – Mar 2008	% Cases completed in 20 working days Apr-Jun 2008	Median number of days Apr – Jun 2008	% Cases completed in 20 working days Jul-Sep 2008	Median number of days Jul – Sep 2008
Colombia	8 (67%)	10	11 (61%)	10.5	6 (40%)	22	2 (67%)	17	6 (100%)	13	0 (0%)	26
Congo, Democratic Republic of	2 (50%)	19	5 (83%)	15	1 (25%)	26	0 (0%)	30.5	0 (0%)	0	0 (0%)	59
Continental Shelf: UK Sector	0 (0%)	0	2 (67%)	18	1 (100%)	10	0 (0%)	0	0 (0%)	0	1 (100%)	20
Costa Rica	0 (0%)	0	2 (67%)	18	2 (100%)	11	0 (0%)	0	1 (100%)	10	0 (0%)	0
Croatia	9 (75%)	11.5	7 (100%)	9	21 (75%)	14	4 (67%)	19	6 (85.7%)	11	5 (83%)	11
Cuba	0	0	0 (0%)	0	1 (100%)	10	0 (0%)	0	0 (0%)	0	0 (0%)	0
Cyprus	32 (68%)	13	43 (86%)	10	33 (89%)	10	5 (63%)	19	8 (61.5%)	10	10 (83%)	10
Czech Republic	44 (92%)	11	71 (88%)	9	70 (85%)	11.5	10 (77%)	12	15 (88%)	8	14 (87.5%)	9
Denmark	26 (93%)	10	42 (95%)	9.5	30 (91%)	10.5	11 (85%)	9	10	8.5	18 (95%)	7

Destination	% Cases completed in 20 working days All 2005	Median number of days All 2005	% Cases completed in 20 working days All 2006	Median number of days All 2006	% Cases completed in 20 working days All 2007	Median number of days All 2007	% Cases completed in 20 working days Jan-Mar 2008	Median number of days Jan – Mar 2008	% Cases completed in 20 working days Apr-Jun 2008	Median number of days Apr – Jun 2008	% Cases completed in 20 working days Jul-Sep 2008	Median number of days Jul – Sep 2008
									(100%)			
Djibouti	0	0	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0
Dominican Republic	1 (50%)	19.5	2 (67%)	8	0 (0%)	0	0 (0%)	0	1 (100%)	18	0 (0%)	0
East Timor	0	0	0	0	0 (0%)	28	0 (0%)	73	0 (0%)	0	1 (100%)	19
Ecuador	3 (75%)	14.5	5 (63%)	16	4 (100%)	13.5	3 (75%)	13.5	2 (67%)	12	1 (50%)	16
Egypt	53 (74%)	14	76 (74%)	14	39 (60%)	17	8 (33%)	23.5	10 (77%)	14	12 (52%)	20
El Salvador	0 (0%)	0	0 (0%)	0	1 (100%)	17	0 (0%)	0	0 (0%)	0	0 (0%)	0
Equatorial Guinea	0	0	3 (100%)	4	0 (0%)	0	2 (100%)	5	0 (0%)	0	2 (50%)	14
Eritrea	2 (67%)	19	1 (100%)	14	0 (0%)	0	1 (100%)	8	0 (0%)	23	0 (0%)	0
Estonia	10 (100%)	11.5	12 (92%)	9	8 (89%)	13.5	5 (100%)	12	0 (0%)	0	1 (100%)	1

Destination	% Cases completed in 20 working days All 2005	Median number of days All 2005	% Cases completed in 20 working days All 2006	Median number of days All 2006	% Cases completed in 20 working days All 2007	Median number of days All 2007	% Cases completed in 20 working days Jan-Mar 2008	Median number of days Jan – Mar 2008	% Cases completed in 20 working days Apr-Jun 2008	Median number of days Apr – Jun 2008	% Cases completed in 20 working days Jul-Sep 2008	Median number of days Jul – Sep 2008
Ethiopia	2 (29%)	23	15 (71%)	17	11 (79%)	10	2 (33%)	31	2 (40%)	24	4 (80%)	16
Falkland Islands	15 (100%)	9	29 (100%)	4	0 (0%)	0	0 (0%)	22	0 (0%)	0	0 (0%)	0
Faroe Islands	1 (100%)	10	1 (100%)	9	1 (50%)	18.5	0 (0%)	0	0 (0%)	0	0 (0%)	0
Fiji	2 (100%)	11	3 (100%)	11	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0
Finland	42 (94%)	10	41 (93%)	9	42 (81%)	10	16 (80%)	11	15 (100%)	9	10 (91%)	9
France	238 (86%)	10.5	285 (92%)	10	310 (83%)	11	81 (70%)	12	124 (91%)	8	90 (90%)	7
French Overseas Territory	3 (60%)	13	2 (100%)	7	2 (67%)	20	2 (100%)	12.5	3 (100%)	9	0 (0%)	0

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French Southern Territories	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0	1 (100%)	6	0 (0%)	0
Gabon	0 (0%)	0	0 (0%)	21	0 (0%)	0	1 (100%)	15	0 (0%)	0	1 (100%)	9
Gambia	1 (100%)	5	2 (100%)	11	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0
Georgia	3 (37.5%)	24.5	3 (75%)	16	2 (25%)	33	0 (0%)	42.5	0 (0%)	42	3 (43%)	37
Germany	223 (92%)	10	301 (93%)	9	296 (86%)	11	108 (86%)	11.5	122 (90%)	8	22 (93%)	7
Ghana	6 (100%)	10	11 (85%)	14	4 (50%)	22.5	2 (67%)	15	3 (75%)	11.5	3 (100%)	4
Gibraltar	6 (100%)	7	5 (100%)	8	6 (100%)	6.5	3 (100%)	9	0 (0%)	0	0 (0%)	0
Greece	18 (95%)	10	19 (83%)	8	19 (95%)	8.5	6 (100%)	9	6 (100%)	9	9 (90%)	7
Greenland	1 (100%)	6	0 (0%)	0	1 (100%)	8	0 (0%)	0	0 (0%)	0	0 (0%)	0

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Grenada	1 (100%)	13	1 (100%)	7	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0
Guatemala	1 (100%)	15	0 (0%)	33	3 (75%)	12.5	0 (0%)	0	0 (0%)	0	0 (0%)	0
Guinea	0 (0%)	26	0 (0%)	0	1 (50%)	22.5	1 (33%)	19.5	0 (0%)	37	0 (0%)	0
Guinea-Bissau	0 (0%)	0	0 (0%)	0	2 (100%)	8	0 (0%)	0	0 (0%)	0	0 (0%)	0
Guyana	2 (67%)	12	7 (100%)	11	2 (33%)	24	0 (0%)	0	2 (100%)	6	0 (0%)	0
Haiti	10 (100%)	13.5	2 (100%)	16	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0
Honduras	0 (0%)	52	0 (0%)	0	1 (50%)	14.5	0 (0%)	0	1 (100%)	9	0 (0%)	0
Hong Kong Special Administrative Region	41 (57%)	18	47 (66%)	15	49 (95%)	17	20 (43%)	25	22 (65%)	14	20 (56%)	19
Hungary	7 (87.5%)	9.5	7 (64%)	14	13 (93%)	10	4 (100%)	17.5	7 (88%)	8.5	5 (100%)	10

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Iceland	5 (100%)	9	12 (100%)	6	5 (56%)	19	3 (75%)	14.5	1 (100%)	7	3 (100%)	6
India	861 (61%)	18	979 (75%)	14	828 (73%)	14	148 (43%)	24	157 (53%)	19	190 (76%)	11
Indonesia	22 (25%)	29.5	70 (77%)	15	64 (68%)	17	20 (57%)	17	16 (64%)	17	14 (56%)	18
Iran	164 (54%)	20	121 (54%)	19.5	80 (42%)	25	36 (24%)	41	138 (39%)	38	148 (38%)	29
Iraq	31 (45%)	22.5	35 (43%)	23	31 (53%)	20	10 (45%)	21.5	10 (56%)	15	7 (24%)	45
Ireland	141 (98%)	7	133 (96%)	6	83 (86%)	9	19 (76%)	12	15 (94%)	5	18 (95%)	8
Isle of Man	0	0	1 (100%)	7	0 (0%)	0	0 (0%)	0	1 (50%)	16.5	0 (0%)	0

Destination	% Cases completed in 20 working days All 2005	Median number of days All 2005	% Cases completed in 20 working days All 2006	Median number of days All 2006	% Cases completed in 20 working days All 2007	Median number of days All 2007	% Cases completed in 20 working days Jan-Mar 2008	Median number of days Jan – Mar 2008	% Cases completed in 20 working days Apr-Jun 2008	Median number of days Apr – Jun 2008	% Cases completed in 20 working days Jul-Sep 2008	Median number of days Jul – Sep 2008
Israel	98 (54%)	19.5	170 (59%)	18	153 (48%)	21.5	48 (44%)	24	41 (48%)	22	54 (59%)	18
Italy	169 (88%)	10	194 (89%)	11	200 (83%)	10	81 (82%)	11	101 (95%)	8	94 (88%)	8
Ivory Coast	2 (50%)	18.5	2 (100%)	10.5	2 (50%)	20.5	0 (0%)	0	1 (100%)	8	0 (0%)	22
Jamaica	7 (70%)	13	6 (100%)	13.5	5 (63%)	19	2 (100%)	16	1 (33%)	17.5	0 (0%)	0
Japan	92 (64%)	14	91 (82%)	10	75 (71%)	13	18 (46%)	23	22 (92%)	6.5	21 (84%)	8
Jordan	48 (83%)	12	91 (87%)	9	32 (56%)	16.5	21 (72%)	12	11 (73%)	14	18 (90%)	12
Kazakhstan	14 (64%)	16.5	11 (85%)	13	7 (70%)	19	2 (50%)	27	1 (100%)	10	0 (0%)	43
Kenya	18 (82%)	14	46 (87%)	10	22 (69%)	17	2 (40%)	21	0 (0%)	0	2 (27%)	39
Korea, North	1 (100%)	4	0 (0%)	0	0 (0%)	35	0 (0%)	0	0 (0%)	0	0 (0%)	0

Destination	% Cases completed in 20 working days All 2005	Median number of days All 2005	% Cases completed in 20 working days All 2006	Median number of days All 2006	% Cases completed in 20 working days All 2007	Median number of days All 2007	% Cases completed in 20 working days Jan-Mar 2008	Median number of days Jan – Mar 2008	% Cases completed in 20 working days Apr-Jun 2008	Median number of days Apr – Jun 2008	% Cases completed in 20 working days Jul-Sep 2008	Median number of days Jul – Sep 2008
Korea, South	208 (77%)	13	261 (90%)	10	257 (78%)	12	74 (71%)	14	69 (78%)	9	85 (77%)	12
Kuwait	61 (80%)	12	85 (89%)	10	64 (74%)	13.5	11 (65%)	17	17 (90%)	11	22 (88%)	11
Kyrgyzstan	0 (0%)	38	0 (0%)	0	0 (0%)	0	0 (0%)	0	1 (100%)	11	0 (0%)	0
Laos	0 (0%)	0	1 (100%)	11	0 (0%)	0	0 (0%)	0	1 (100%)	19	1 (100%)	16
Latvia	11 (100%)	11	18 (100%)	9	15 (94%)	13	1 (50%)	39.5	3 (100%)	7	2 (67%)	6
Lebanon	8 (80%)	11.5	10 (77%)	13	7 (23%)	39	4 (36%)	31.5	4 (57%)	20	2 (40%)	56
Lesotho	0	0	1 (100%)	8	1 (33%)	29	0 (0%)	0	0 (0%)	0	4 (80%)	20
Liberia	2 (50%)	21.5	0 (0%)	30	2 (50%)	22.5	1 (50%)	28.5	0 (0%)	0	0 (0%)	0
Libya	11 (35%)	23	17 (71%)	14	18 (58%)	19	7 (54%)	18	6 (40%)	23	5 (28%)	28

Destination	% Cases completed in 20 working days All 2005	Median number of days All 2005	% Cases completed in 20 working days All 2006	Median number of days All 2006	% Cases completed in 20 working days All 2007	Median number of days All 2007	% Cases completed in 20 working days Jan-Mar 2008	Median number of days Jan – Mar 2008	% Cases completed in 20 working days Apr-Jun 2008	Median number of days Apr – Jun 2008	% Cases completed in 20 working days Jul-Sep 2008	Median number of days Jul – Sep 2008
Liechtenstein	1 (100%)	16	0 (0%)	0	1 (100%)	19	0 (0%)	0	0 (0%)	0	0 (0%)	0
Lithuania	5 (84%)	10.5	14 (93%)	10	12 (80%)	10	2 (100%)	13.5	1 (33%)	22	3 (100%)	7
Luxembourg	4 (80%)	14	6 (100%)	8	7 (88%)	11	2 (100%)	13.5	2 (100%)	6	5 (100%)	5
Macao	4 (58%)	17	5 (83%)	12.5	3 (75%)	15.5	0 (0%)	26	0 (0%)	37	0 (0%)	0
Macedonia	4 (100%)	14.5	0 (0%)	25	3 (97.5%)	13	1 (33%)	24	0 (0%)	0	0 (0%)	0
Madagascar	1 (100%)	10	1 (100%)	13	5 (83%)	13.5	0 (0%)	0	0 (0%)	0	1 (100%)	11
Madeira	1 (100%)	6	0 (0%)	0	0 (0%)	0	0 (0%)	0	2 (100%)	11.5	0 (0%)	0
Malawi	3 (100%)	10	7 (100%)	10	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0
Malaysia	115 (79%)	12	137 (86%)	11	143 (72%)	14	38 (73%)	15	64 (83%)	10	49 (60%)	16
Maldives	1 (100%)	17	0 (0%)	0	3 (60%)	20	1 (100%)	12	1 (100%)	15	0 (0%)	0

Destination	% Cases completed in 20 working days All 2005	Median number of days All 2005	% Cases completed in 20 working days All 2006	Median number of days All 2006	% Cases completed in 20 working days All 2007	Median number of days All 2007	% Cases completed in 20 working days Jan-Mar 2008	Median number of days Jan-Mar 2008	% Cases completed in 20 working days Apr-Jun 2008	Median number of days Apr-Jun 2008	% Cases completed in 20 working days Jul-Sep 2008	Median number of days Jul-Sep 2008
Mali	0	0	0 (0%)	0	0 (0%)	0	1 (100%)	19	0 (0%)	0	0 (0%)	0
Malta	23 (80%)	12	8 (80%)	9	9 (82%)	11	4 (80%)	19	6 (86%)	10	2 (100%)	8
Mauritania	2 (50%)	18	3 (100%)	14	1 (33%)	24	1 (50%)	13	0 (0%)	39	0 (0%)	0
Mauritius	5 (100%)	8	5 (83%)	12	3 (75%)	14	0 (0%)	0	0 (0%)	0	1 (100%)	9
Mexico	19 (80%)	11.5	25 (86%)	13	12 (63%)	14	2 (67%)	14	7 (88%)	6	10 (77%)	11
Monaco	1 (100%)	19	2 (67%)	16	0 (0%)	0	0 (0%)	21	0 (0%)	0	0 (0%)	0
Mongolia	1 (100%)	4	0 (0%)	0	1 (100%)	18	1 (100%)	8	1 (100%)	5	1 (100%)	19
Montenegro*	0 (0%)	0	0 (0%)	0	0 (0%)	35	0 (0%)	0	0 (0%)	0	0 (0%)	0
Montserrat	1 (100%)	8	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0
Morocco	9 (50%)	19.5	10 (77%)	14	15 (88%)	11	4 (80%)	16	4 (100%)	9.5	3 (100%)	8
Mozambique	0	0	2 (50%)	14.5	1 (50%)	21.5	0 (0%)	0	0 (0%)	0	1 (100%)	5

Destination	% Cases completed in 20 working days All 2005	Median number of days All 2005	% Cases completed in 20 working days All 2006	Median number of days All 2006	% Cases completed in 20 working days All 2007	Median number of days All 2007	% Cases completed in 20 working days Jan-Mar 2008	Median number of days Jan – Mar 2008	% Cases completed in 20 working days Apr-Jun 2008	Median number of days Apr – Jun 2008	% Cases completed in 20 working days Jul-Sep 2008	Median number of days Jul – Sep 2008
Namibia	1 (20%)	27	5 (83%)	11	7 (70%)	15.5	0 (0%)	24	2 (100%)	10.5	1 (50%)	6
Nepal	1 (17%)	35	0 (0%)	33	1 (20%)	25	1 (100%)	19	1 (100%)	19	0 (0%)	0
Netherlands	78 (90%)	11	130 (89%)	10	131 (87%)	11	33 (85%)	9	48 (92%)	8.5	60 (88%)	8
Netherlands Antilles	1 (100%)	15	3 (100%)	12	0 (0%)	32	0 (0%)	0	0 (0%)	0	0 (0%)	0
New Zealand	112 (97%)	8.5	85 (93%)	7	105 (79%)	10	40 (91%)	12	52 (100%)	7	37 (88%)	8
Nicaragua	0 (0%)	0	0 (0%)	0	1 (100%)	15	0 (0%)	0	0 (0%)	0	0 (0%)	0
Niger	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0	1 (100%)	18	0 (0%)	0
Nigeria	23 (75%)	15	36 (69%)	16	19 (56%)	17.5	7 (41%)	22.5	6 (60%)	19	14 (70%)	12
Norway	70 (91%)	9	66 (96%)	9	62 (85%)	10	19 (83%)	9	23	6	27 (93%)	8

Destination	% Cases completed in 20 working days All 2005	Median number of days All 2005	% Cases completed in 20 working days All 2006	Median number of days All 2006	% Cases completed in 20 working days All 2007	Median number of days All 2007	% Cases completed in 20 working days Jan-Mar 2008	Median number of days Jan – Mar 2008	% Cases completed in 20 working days Apr-Jun 2008	Median number of days Apr – Jun 2008	% Cases completed in 20 working days Jul-Sep 2008	Median number of days Jul – Sep 2008
									(100%)			
Oman	64 (86%)	11	81 (86%)	9	82 (84%)	11.5	19 (83%)	11.5	28 (90%)	10	23 (100%)	9
Pakistan	203 (66%)	17	189 (77%)	14	151 (69%)	14	27 (47%)	21.5	34 (51%)	20	43 (66%)	16
Panama	1 (100%)	17	2 (67%)	8	3 (100%)	16	1 (50%)	27.5	0 (0%)	23	0 (0%)	0
Papua New Guinea	0	0	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0
Paraguay	1 (100%)	8	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0	1 (100%)	11
Peru	6 (86%)	7	9 (82%)	11	8 (80%)	8.5	1 (100%)	6	0 (0%)	0	5 (83%)	10
Philippines	5 (62.5)	16	12 (86%)	9.5	20 (87%)	12	2 (40%)	21	2 (100%)	9.5	3 (60%)	11
Poland	47 (77%)	11	55 (92%)	10	43 (83%)	12	13 (93%)	9	16 (100%)	6	14 (93%)	7

Destination	% Cases completed in 20 working days All 2005	Median number of days All 2005	% Cases completed in 20 working days All 2006	Median number of days All 2006	% Cases completed in 20 working days All 2007	Median number of days All 2007	% Cases completed in 20 working days Jan-Mar 2008	Median number of days Jan – Mar 2008	% Cases completed in 20 working days Apr-Jun 2008	Median number of days Apr – Jun 2008	% Cases completed in 20 working days Jul-Sep 2008	Median number of days Jul – Sep 2008
Portugal	20 (100%)	7	25 (93%)	8	16 (94%)	9	11 (100%)	8	6 (86%)	8	3 (100%)	6
Puerto Rico	0 (0%)	0	0 (0%)	31	1 (50%)	29	0 (0%)	0	1 (100%)	5	0 (0%)	0
Qatar	42 (86%)	13	50 (82%)	12	46 (82%)	11	7 (78%)	11	16 (73%)	12.5	30 (88%)	8
Republic of Congo	1 (50%)	35.5	3 (75%)	16.5	0 (0%)	36	0 (0%)	0	0 (0%)	0	0 (0%)	0
Romania	59 (86%)	11	47 (78%)	11	38 (84%)	11	6 (60%)	18	12 (100%)	9.5	14 (74%)	13
Russia	67 (62%)	17	91 (69%)	17	67 (51%)	20	31 (44%)	22	35 (52%)	18	12 (57%)	18
Rwanda	0	0	1 (100%)	14	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0
San Marino	1 (100%)	7	0 (0%)	0	0 (0%)	0	0 (0%)	23	0 (0%)	0	0 (0%)	0
Saudi Arabia	58	14	96 (80%)	12	84 (76%)	13	12 (35%)	26.5	20 (74%)	14	14 (61%)	15

Destination	% Cases completed in 20 working days All 2005	Median number of days All 2005	% Cases completed in 20 working days All 2006	Median number of days All 2006	% Cases completed in 20 working days All 2007	Median number of days All 2007	% Cases completed in 20 working days Jan-Mar 2008	Median number of days Jan – Mar 2008	% Cases completed in 20 working days Apr-Jun 2008	Median number of days Apr – Jun 2008	% Cases completed in 20 working days Jul-Sep 2008	Median number of days Jul – Sep 2008
	(72.5%)											
Senegal	1 (100%)	7	1 (33%)	16	1 (33%)	27	0 (0%)	0	0 (0%)	30	3 (100%)	13
Serbia *	0 (0%)	0	9 (100%)	17	9 (75%)	15.5	1 (25%)	36	3 (38%)	32	1 (25%)	51
Serbia and Montenegro*	11 (69%)	18	3 (50%)	23	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0
Seychelles	1 (100%)	9	0 (0%)	0	1 (100%)	8	0 (0%)	0	0 (0%)	0	0 (0%)	0
Sierra Leone	1 (17%)	27	0 (0%)	0	0 (0%)	23	0 (0%)	34	4 (80%)	18	0 (0%)	30
Singapore	168 (77%)	13	257 (87%)	10	211 (75%)	13	82 (69%)	14	96 (88%)	9	94 (77%)	10
Slovakia	15 (79%)	13	10 (83%)	12	9 (69%)	18	6 (100%)	11.5	2 (50%)	23	13 (87%)	7
Slovenia	4 (100%)	8.5	13	9	12 (67%)	13.5	3 (38%)	23.5	1 (25%)	28.5	7 (70%)	10

Destination	% Cases completed in 20 working days All 2005	Median number of days All 2005	% Cases completed in 20 working days All 2006	Median number of days All 2006	% Cases completed in 20 working days All 2007	Median number of days All 2007	% Cases completed in 20 working days Jan-Mar 2008	Median number of days Jan – Mar 2008	% Cases completed in 20 working days Apr-Jun 2008	Median number of days Apr – Jun 2008	% Cases completed in 20 working days Jul-Sep 2008	Median number of days Jul – Sep 2008
			(100%)									
Solomon Islands	0 (0%)	0	0 (0%)	0	1 (50%)	20	0 (0%)	0	0 (0%)	0	0 (0%)	0
Somalia	2 (67%)	18	1 (50%)	14	0 (0%)	0	1 (33%)	66	0 (0%)	59.5	2 (40%)	26
South Africa	185 (80%)	13	272 (86%)	11	207 (82%)	12	82 (75%)	14	58 (78%)	12.5	56 (67%)	13
Spain	77 (94%)	8	87 (91%)	9	92 (84%)	12	36 (82%)	12	41 (91%)	7	44 (94%)	7
Sri Lanka	36 (82%)	12	22 (63%)	17	13 (46%)	23	5 (45%)	20	0 (0%)	43	2 (33%)	28
St Helena	1 (100%)	5	2 (100%)	7	3 (75%)	11.5	1 (100%)	13	1 (100%)	16	1 (100%)	12
St Lucia	0 (0%)	0	0 (0%)	0	1 (100%)	14	0 (0%)	0	0 (0%)	0	0 (0%)	0
St Vincent (including the Grenadines)	1 (100%)	10	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0	0 (0%)	0

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Sudan	33 (65%)	15	14 (52%)	19	9 (75%)	15	1 (100%)	12	1 (50%)	21	2 (50%)	8
Surinam	1 (100%)	11	1 (100%)	14	2 (100%)	11	0 (0%)	0	0 (0%)	0	0 (0%)	38
Swaziland	0 (0%)	26	1 (50%)	29	0 (0%)	0	0 (0%)	0	1 (100%)	7	0 (0%)	0
Sweden	88 (87%)	10	147 (88%)	9.5	153 (78%)	11	56 (100%)	11	64 (93%)	8	47 (85.5%)	7
Switzerland	68 (83%)	12	135 (94%)	10	106 (83%)	12	32 (76%)	11	34 (94%)	7	30 (91%)	7
Syria	7 (24%)	29	8 (33%)	22.5	4 (19%)	30	2 (29%)	59	1 (11%)	68	2 (29%)	55
Taiwan	66 (53%)	20	120 (71%)	16	111 (62%)	17	28 (46%)	23	44 (70%)	16	32 (58%)	17
Tajikistan	1 (100%)	15	1 (100%)	13	0 (0%)	41	0 (0%)	0	0 (0%)	0	0 (0%)	0

Destination	% Cases completed in 20 working days All 2005	Median number of days All 2005	% Cases completed in 20 working days All 2006	Median number of days All 2006	% Cases completed in 20 working days All 2007	Median number of days All 2007	% Cases completed in 20 working days Jan-Mar 2008	Median number of days Jan – Mar 2008	% Cases completed in 20 working days Apr-Jun 2008	Median number of days Apr – Jun 2008	% Cases completed in 20 working days Jul-Sep 2008	Median number of days Jul – Sep 2008
Tanzania	14 (61%)	18	10 (77%)	12	14 (82%)	14	1 (33%)	31	1 (100%)	15	2 (50%)	17
Thailand	45 (63%)	17	57 (70%)	15	75 (74%)	15	19 (61%)	19	12 (57%)	18	17 (59%)	18
Togo	1 (100%)	9	0 (0%)	0	0 (0%)	0	0 (0%)	0	1 (100%)	5	0 (0%)	40
Trinidad and Tobago	17 (90%)	11	14 (78%)	14.5	19 (79%)	12.5	5 (83%)	15.5	2 (67%)	17	4 (36%)	21
Tunisia	8 (80%)	13	12 (80%)	11	9 (90%)	16	1 (17%)	30.5	5 (100%)	12	2 (67%)	13
Turkey	132 (81%)	13	136 (83%)	11	154 (76%)	14	36 (53%)	19.5	50 (83%)	11	63 (75%)	11
Turkmenistan	0 (0%)	0	0 (0%)	25	1 (100%)	16	0 (0%)	80	0 (0%)	33	0 (0%)	40
Turks and Caicos Islands	0 (0%)	0	0 (0%)	0	1 (100%)	16	0 (0%)	0	0 (0%)	0	0 (0%)	0
Uganda	3 (30%)	22.5	7 (88%)	15.5	8 (62%)	19	2 (67%)	16	3 (75%)	16	0 (0%)	39
Ukraine	13 (73%)	13.5	20 (59%)	16.5	26 (67%)	17	6 (40%)	21	8 (53%)	17	6 (46%)	17



Destination	% Cases completed in 20 working days All 2005	Median number of days All 2005	% Cases completed in 20 working days All 2006	Median number of days All 2006	% Cases completed in 20 working days All 2007	Median number of days All 2007	% Cases completed in 20 working days Jan-Mar 2008	Median number of days Jan – Mar 2008	% Cases completed in 20 working days Apr-Jun 2008	Median number of days Apr – Jun 2008	% Cases completed in 20 working days Jul-Sep 2008	Median number of days Jul – Sep 2008
USA												
Yemen	2 (67%)	0	6 (67%)	19	8 (80%)	16	0 (0%)	0	0 (0%)	82	0 (0%)	0
Zambia	0 (0%)	31	7 (100%)	9	8 (73%)	11	1 (100%)	4	0 (0%)	47	4 (80%)	7
Zimbabwe	0 (0%)	49	2 (40%)	30	5 (83%)	18	0 (0%)	0	0 (0%)	0	0 (0%)	0

\* Serbia and Montenegro are separate states and information on the destination will be shown separately.

Average (median) time for all SIELS January - December 2005: 14 days

Average (median) time for all SIELS January - December 2006: 11 days

Average (median) time for all SIELS January - December 2007: 16 days

Average (median) time for all SIELS January – March 2008: 11 days

